

CUSTOMER SUCCESS STORY

BARRACUDA PUB GROUP

UK



Details

Company: Barracuda Pub Group Ltd.
Country: UK
Sector: Leisure
Product: Panda Cloud Office Protection
Licenses: 315
Sites: 200+ Pubs, Head office, 80+ roaming users

Benefits

- **Right balance between performance and ease of management**
Allows user support across geographically dispersed locations.
- **Light footprint**
Panda Cloud Office Protection delivers high performance and with a lighter footprint - it is less resource hungry and significantly reduces the impact on the other applications running on the desktop.
- **Administration console**
Panda Cloud Office Protection is delivered as a Software as a Service and managed centrally through a web-based administration console.
- **Collective Intelligence**
Panda Cloud Office Protection uses the power of Collective Intelligence: a web based service which ensures all customers have comprehensive protection against new and evolving threats in real time.
- **Automatic updates**
All updates are automatic without the need of support team intervention.

PANDA CLOUDOFFICEPROTECTION

"With Panda Cloud Office Protection, on-going maintenance is almost non-existent. The automatic reports showing intrusions stopped and peace of mind from the management console consistently showing green ticks and graphs assures us the protection is working."

Mark Gurney, IT Manager, Barracuda Pub Group

Barracuda says closing time to viruses and hackers

Barracuda Pub Group are one of the top 10 largest managed pub companies in the country. Formed in July 2000, the award-winning Barracuda Pub Group operates pubs and bars across England, Wales and Scotland under three principal trading formats: Smith & Jones, Varsity and Cape.

With over 200 pubs across the UK, Barracuda Pub Group offers something for everyone. With great quality award-winning food and drink, the introduction of breakfast, plus a number of late licences, the Barracuda Pub Group provides a relaxed and enjoyable environment from day to night.

Aperitif

The nature of Barracuda's network means supporting over 200 outlets across the whole of the UK, combined with 80 roaming laptop users using VPN connections, along with head office employees on a traditional network structure – all managed under the dedicated IT team led by Mark Gurney, IT Manager for the Barracuda Pub Group.

"Panda Cloud Office Protection is so light and unobtrusive it is invisible to the users" comments Gurney. "Also, with the profile functionality it enables us to set up the various user groups with ease."

Other Menu Options

The solutions needed to replace the existing CA antivirus would need to work smoothly alongside the Blackspider antispam solution and not interfere with the mission critical EPOS system, as had occurred previously.

The other competing solutions proved not to have the ease-of-use or detection capabilities shown by Panda Cloud Office Protection. Previous experience had shown that management functionality was key. "The full visibility of all systems through the Panda console means a system check is a single glance to see a screen of green ticks" stated Gurney.

Mark Gurney also appreciated the cloud-based Security as a Service aspect of Panda Cloud Office Protection, "All computers are protected all the time as they are automatically updated via the web, without user intervention".

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About

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- Smith & Jones - an upmarket authentic pub brand
- Varsity - focuses on the student market
- Cape - South African themed chain that focuses on food

With over 200 pubs across the UK, Barracuda Pub Group offers something for everyone. With great quality award-winning food and drink and the introduction of breakfasts, plus a number of late licences, the Barracuda Pub Group provides a relaxed and enjoyable environment from day to night.

Smith & Jones is the only UK pub operator to have the Costa Coffee brand on a national basis and operating throughout most of its portfolio.

www.barracudapubgroup.co.uk

Product

Panda Cloud Office Protection is the endpoint solution protection of Panda Cloud Protection, a cloud based security solution, delivered in a SaaS model that provides complete protection services for the major threat vectors: endpoint, email and web.

<http://cloudprotection.pandasecurity.com>

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A Better Vintage

The implementation of Panda Cloud Office Protection across the whole network was carried out with minimal interruption and any queries swiftly dealt with by the Panda UK technical support team. “There was one issue identified in early testing where the deployment tool needed a minor update to work with our custom proxy settings” explains Gurney “Panda support immediately generated an installation file to ensure successful implementation across the remainder of the network.”

Aside from the effectiveness of the solution, Mark Gurney considers Panda’s level of support to be unique in the industry. “Having experienced products from a number of suppliers, Panda’s most significant differentiator is the focus on providing a *service* rather than just a product.” says Gurney. “From pre-sales, through the purchase process and technical support – nothing seemed to faze them or be too much trouble. If there are any future issues I know I can rely on Panda to provide immediate assistance”

Digestif

Following on from the implementation of Panda Cloud Office Protection Mark Gurney reflects “In the past, we had to allocate a large amount of time and resources just to keep our users protected with high-maintenance products. Now with Panda Cloud Office Protection, on-going maintenance is almost non-existent. The automatic reports showing intrusions stopped and peace of mind from the management console consistently showing green ticks and graphs assures us the protection is working”.

Now the Barracuda IT team are able to concentrate their efforts in other more productive areas, secure in the knowledge their systems are protected. The final word from Mark Gurney, IT Manager of the Barracuda Pub Group is “Panda Security just does it all”

Panda Security Awards and Certifications

